



## Inclement Weather



**THIS IS THE BUSIEST TIME OF THE YEAR FOR THIS INDUSTRY; WE WANT TO MAKE SURE EVERYONE HAS A SAFE & COMFORTABLE RIDE.** The streets of Hoboken are full of unlicensed vehicles during this time. Our drivers go through a criminal background check, medical exam and a drug & alcohol test.

The unlicensed driver may or may not have a New Jersey Driver's License. The vehicle may or may not be safe or properly insured. You may even have a private vehicle trying to pick up passengers. This driver is no more accountable than any other stranger, one might as well hitch hike. The local taxi fare is not regulated and one most likely will be overcharged within city limits. While you will find illegal, unregulated drivers who offer you a ride when you most need it, this is not safe, some of these guys are real rip-off artists and a few may even be dangerous. All New Jersey limousine vehicles have license plates starting with the letter "OL" and all other New Jersey car services & yellow taxis have license plates starting with the letters "OX". If your vehicle's license plate does not start with either one of those two letters, DON'T ACCEPT THE RIDE AND REPORT THEM TO THE POLICE (201-420-2100).

Still, as in any environment, you always need to be aware of your surroundings, and of timing. Certain places may be less safe at night.

You can hail a yellow cab simply by standing on the street and holding up your hand all other cars must be prearranged. Expect that during rush hour, rainy or snowy days, or during shift change it is going to be tougher to get a cab or car service.

For many taxi drivers English is a second language. Be patient with the driver and make certain that he understands exactly what destination you want to go to before you get underway.

Most drivers are honest and hard working and will take you where you want to go. Again, this is where you can help yourself. If you have a map and have worked out your destination beforehand, you can help resolve confusion.

Every yellow cab and car service vehicle has a City of Hoboken circular logo with an assigned number on both the driver's door and front passenger door. Try to jot down that number on every ride. Yes, it is a pain, but guess what? If after the cab pulls away you suddenly discover that you've left your camera, briefcase, purse, or other valuables in the back seat, the only way you can possibly get it back is to call the Division of Taxi & Limousine (201)216-1090 or the Hoboken Police (201)420-2100 after business hours with the specific taxi or limousine numbers.

### Tips

- Taxis are handy and usually available
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- *Rush hour and bad weather make it tough to find a cab*
- Taxi regulations require any cab to pick up any passenger and deliver to any destination
- *Inclement weather or holidays does **NOT** change the fare, fares within city limits are **\$6.00** for Indian Way Car Service **ONLY** and **\$5.00** for **ALL** others. Any Hoboken licensed driver who tries to charge more within city limits, passengers are encouraged to ask for a receipt and report the car number to the Division of Taxi & Limousine Licensing (201-216-1090). Do not hesitate to call the Police if you are being over charged within city limits.*
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- Know the street and cross-street for your intended destination
- *Write down the number of the cab you ride, this is a circular City of Hoboken logo with an assigned number on the driver & front passenger's doors.*
- *Avoid conflict*
- Report crime or suspicious behavior immediately
- **Remember to take your valuables with you.**